



Reliance Information

For friends and family with billing questions:

Have them call:
1-800-896-3201



Jail Staff 800 Number: County Officials Only! 888-773-6408

This number is answered between 8:00am-5:00pm 7 days a week. There is an emergency answering pager for emergency after hours service.

For county officials only call 888-773-6408.

Billing Inquires 800 Number: 800-896-3201

For billing and other questions from relatives, friends, or loved ones of inmates have them call 800-896-3201.

Phone Call Charges:

Collect Local call \$2.95 (15 minute time limit) + tax

Collect Long distance call \$3.00 surcharge & .37/minute + tax

Phone card charges: .50/minute with NO surcharge

Inmate Help Line: 311

Give this number to the inmate if they are having trouble making phone calls. They can call us collect free of charge. Courtesy call requests available 24/7, other assistance 8a-5p M-F.

Inmate Voicemail: 712-546-1468

Give this number to friends & family to leave a message for an inmate.

Reliance Fax Line: 218-773-7100

Website: <http://www.reliancetelephone.com>

County officials may block numbers via our Secure Facility site. Call for details. Customers may make payments to their account and purchase phone cards online.

Email: facility@reliancetelephone.com